



CHEMTRADE

Quality Policy



Chemtrade's Vision is to **Create Value through Responsible Chemistry.**

We are committed to being the **preferred provider** of products and services to users of chemicals by providing consistent value to our customers, business partners and other stakeholders.

We achieve our intended results by:

- Ensuring **conformity and continual improvement** of our processes, products and services.
- Ensuring **compliance** with Quality, regulatory, and other requirements applicable to each of our businesses.
- Identifying relevant internal and external issues to **effectively manage the risks and opportunities** of our businesses.
- Establishing **Quality objectives** that meet the intent of this policy and the **strategic direction** of the company.
- Enhancing **customer satisfaction** by meeting the requirements of our internal and external customers.

Scott Rook
President & Chief Executive Officer